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To: Examiner Larry D. Donaghue

Fax: 571-273-8300

From: Robert D. McCutcheon, Esq.

Time: 12:29 PM

Date: April 17, 2006

Client/Matter: NORT10-00137

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Amendment and Response to Final Office Action

Art Unit: 2154

U.S. Serial No. 09/414,590

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DOCKET NO. 11159ROUS01U (NORT10-00137)  
Customer No. 33000

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.

Serial No. : 09/414,590

Filed : October 8, 1999

For : METHOD, APPARATUS AND ARTICLE OF MANUFACTURE FOR  
WEB-BASED CONTROL OF A UNIFIED MULTI-SERVICE  
COMMUNICATION SYSTEM

Group No. : 2154

Examiner : Larry D. Donaghue

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Commissioner for Patents  
P.O. Box 1450  
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CERTIFICATE OF TRANSMISSION BY FACSIMILE

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Final Office Action

relating to the above application was faxed to (571) 273-8300 on April 17, 2006.Date: April 17, 2006Date: 4/17/2006

Geri Vorin  
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**APR 17 2006**

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P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION**

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208.

No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the final Office Action having a mailing date of February 15, 2006, please amend the above-identified application as follows:

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